

Casey A. M^cLaughlin

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Education

- Florida State University, Tallahassee, Florida
Masters of Science in Library and Information Studies **May, 2009**
Focus: Information Technology Management
- Florida State University, Tallahassee, Florida
Bachelor of Science in Information Studies **May, 2004**
Honors: Cum Laude, Academic Leadership Award

Teaching Experience

- Florida State University College of Communication and Information, Tallahassee, Florida
Adjunct Instructor - Web Development with PHP **May, 2008 – Present**
 - Develop syllabus, learning objectives, course structure and curriculum
 - Deliver lectures, and administer all grades.

Professional Experience

- Florida State University College of Communication and Information, Tallahassee, Florida
Director of Application Development **July, 2009 – Present**
 - Develop project management procedures and strategies, and manage multiple simultaneous web application development projects
 - Participate in on-the-job training, experiential learning, and internship opportunities for students by serving as a partner with the FSU IT undergraduate program
 - Provide assistance to faculty for utilizing IT resources in research grants
 - Manage and deploy Linux server systems for hosting dozens of non-profit and academic websites, including several medium-to-high traffic sites and large databases
 - Ensure that faculty and staff have access to the very best tools for teaching, research, and service in the most efficient way possible
- Liquifusion Studios, Tallahassee, Florida
IT Consultant **Aug, 2005 – Jan, 2008**
 - Developed comprehensive IT evaluations and solution plans for small businesses in the Florida Panhandle, which I then implemented.
 - Designed a three-tiered Small Business Self-Evaluation IT Checklist focused on security, business continuity, and resource management for general distribution

- Florida State University College of Information, Tallahassee, Florida
Information Technology Coordinator **June, 2005 – June, 2009**
 - Coordinated all major IT projects within the College
 - Managed tactical and operational IT planning, procurement, implementation, and systems maintenance
 - Developed departmental business continuity plan
 - Completed overhaul of IT server systems, including implementation of virtual technologies and relocation to managed datacenter
 - Developed standard operating procedures for server management
 - Coordinated with other departments at FSU to reduce overhead by moving many functions onto centrally managed University-provided services, such as email, calendaring, listservs, firewall, etc.
 - Developed polices for, and managed \$200,000 annual IT budget

- Florida State University School of Library and Information Science, Tallahassee, Florida
User Services Supervisor **Sept, 2004 – June, 2005**
 - Oversaw operations of Helpdesk employing five part-time graduate students and 20 undergraduate interns.
 - Reduced open ticket time by 120% in four months by implementing new performance measurement tools and standard operating procedures to reduce the need for re-training
 - Provided IT support to over 50 faculty & staff and 600 students, including hardware and software support
 - Reduced expenses on employee workstations by implementing a managed replacement cycle for technology
 - Led effort to consolidate calendaring and email systems onto an externally managed Exchange system

Projects and Other Activities

Web Projects

- Catastrophic Finance and Insurance Information Web Portal
Application Developer **Nov, 2009 - Present**
 - Collaborate with College of Business to build comprehensive CFIIIP portal
 - Develop database-driven web-based information repository with advanced user tracking

- Digital Libraries Enhancement Project
Lead Developer **Oct, 2009 - Present**
 - Develop extensions for popular information management web systems for librarians

- CCI Applications Development Style and Procedural Guide (<http://bit.ly/7GbpnJ>)
Application Developer **Jan, 2009 – Present**
 - Develop and maintain a comprehensive reference manual for syntax rules and procedures
 - Document and implement procedural standards for project management

- STEER Research Project (<http://steerpartnership.org/about>)
Lead Developer **Aug, 2007 – Present**
 - Plan, develop, evaluate, deploy, and maintain full featured online patient record management system
 - Coordinate and manage team of application developers
- Ready4Changes Research Project (<http://www.ready4changes.com/about>)
Lead Developer **Aug, 2007 –Present**
 - Plan, develop, evaluate, deploy, and maintain a web-based survey and tailored content delivery system
 - Coordinate and manage team of application developers
- iSpace System (<http://www.ispace.ci.fsu.edu>)
Project Manager **Aug, 2006 – Present**
 - Plan, develop, and deploy a custom web and virtual server hosting solution for students and faculty
 - Develop online end-user documentation and training materials in collaboration with undergraduate students

Guest Lectures

- Introduction to *[Server]* Virtualization
Florida State University Association of Information Technology Professionals **April, 2009**
- IT Ethics
Florida State University College of Information **September, 2008**
- Active Directory Primer
Florida State University Information Practicum **June, 2007**

Other Activities

- Association of Information Technology Professionals, FSU Chapter
- National & Southeast Regional Educause Conference (2005, 2006)
- Educause / Cornell Policy Writing Workshop (2005)

Technical Skills

- Management
 - IT operations
 - Budgeting and resource management
 - Policy writing and procedure management
 - Strong written and verbal communication
- IT Management
 - Installation and maintenance of server systems
 - Enterprise management of Linux systems
 - Windows Active Directory deployment and management
 - Metrics tracking and analysis
 - Network management (TCP/IP network planning, implementation, and maintenance)
- Web Development
 - Large web application project management
 - Distributed project management
 - Certified PHP developer
 - MVC: CodeIgniter and Zend Frameworks
 - HTML5, CSS, JQuery/JS development
 - Version control (Subversion / Git)
 - Eclipse and Netbeans experience
- Instruction
 - Design and development of course curriculum
 - Experience in course leadership and integrating applied skills into a management curriculum